Electronic Acknowledgement Receipt				
EFS ID:	6328982			
Application Number:	09944676			
International Application Number:				
Confirmation Number:	8505			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	William S. Morriss/Eileen Andrews			
Filer Authorized By:	William S. Morriss			
Attorney Docket Number:	1160215-0538115			
Receipt Date:	26-OCT-2009			
Filing Date:	31-AUG-2001			
Time Stamp:	14:16:42			
Application Type:	Utility under 35 USC 111(a)			

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$540
RAM confirmation Number	522
Deposit Account	
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File Listing:

Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1 Appeal	Appeal Brief Filed	Appeal Brief 09944676.pdf	2717092	no	34
Appeal Brief Fried		da711f55f785fe118325cb05fce988edfec32 192		34	
Warnings:					
Information:					
2 Fee Worksheet (PTO-875)	fee-info.pdf	29971	no	2	
z ree wonance: (i 10 0/3)	,55	cf70e400514f793350123a666204660fd168 a257			
Warnings:					
Information:					
		Total Files Size (in bytes):	2747063		

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.